Job Description: ERP Support Specialist
(No. of Positions 1)

Jampot provides software solution support for European ERP solutions company for Manufacturing processes. To provide the services, we are looking for young and dynamic IT professional with ability to speak & write in French and a desire to work in IT support.

Education Qualification:
- B2 level certification in French
- Bachelor's degree / Diploma in Business information systems (accounting, finance) / Diploma/Masters in Business Administration with keen interest in IT / work experience in Manufacturing and wanting to move to a different career path
- Basics in Databases, SQL query and Scripting preferred

Experience: Fresher

Responsibilities:

- Attain deep knowledge in ERP modules, database structure and points of integration with other applications.
- Work on ERP projects such as platform installations, upgrades and migrations, data extracts for financial or audit purposes, integration with mobile and cloud technologies, etc.
- Ensure the integrity and security of information and access to support company reporting and internal control standards.
- Provide ERP application support for all users across.
- Leverage change and release management process to ensure all platform updates and upgrades are thoroughly tested and signed-off prior to go-live.
- Partner with vendor regarding product roadmap, enhancement suggestions and support cases.

Desired skills:
- Must be able to communicate in French & English
- Database operations, SQL knowledge and Scripting
- Ability to use FTP, upload config files, etc
- Ability to communicate with international partners

Soft Skill:
- Excellent Communication skills (written & verbal)
- Good Documentation / Presentation Skills
- Excellent problem-solving skills
- Able to Multitask and prioritize work effectively

Work Location: Pune (Baner Road)

Please send updated profile to: hr@jampottech.com

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